



Case Study:

About

M&M Tax Service offers affordable, professional tax preparation services, both online and offline. M & M offers high quality, but low cost, tax filing for individual clients as well as for small to medium size corporations.

Needs/ Challenges:

M&M Tax needed an alternative to their current SharePoint system and required an AD user auto sign-in feature to improve productivity and customer satisfaction. A message board was also crucial to effectively communicate with clients and employees. Easy access to their software application through their website was also necessary for client convenience. Document management was an essential aspect of their business, and they needed a secure and organized system for storing and retrieving important documents. They also needed to keep a record of their payment management and provide access to the required employee for financial security. Spiralogics can help them deal with these challenges by providing a customized solution that meets their specific needs and helps them achieve their goals by developing M&M Tax Service Application.

Solution:

The M&M Tax Service application offers an alternative to the current SharePoint application used by an organization. It allows users to add announcements for informational purposes and display them on the home page. Additionally, it has an integrated links module that enables easy access to various URLs and applications from within the browser with just one click. The application also enables users to keep track of tax payments for various locations. Moreover, users who are part of the Active Directory are automatically signed into the application without the need for manual entry. The administrator can provide access by assigning roles and locations.

Conclusion:

The client is pleased with the solution they received through the application and has implemented it, albeit with limited features, for their other company MPA Health. Spiralogics is currently working on enhancing the features they need in the application.